

**TSD IRVINE CONTACT LIST  
WHO TO CONTACT FOR WHAT**

October 18, 2012

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**Executive Team**

		<b>phone</b>	<b>fax</b>
Brian Metherell	VP/General Manager	949-587-6773	949-583-3886
Larry Meyer	VP Sales & Marketing	949-583-3680	
Mark Carpenter	VP Product Management	949-583-3720	

**Address Changes (Mailing & Shipping Address)**

Wanda Unger	<a href="mailto:wanda.unger@tais.toshiba.com">wanda.unger@tais.toshiba.com</a>	949-583-3786	949-583-3307
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**Comfort Letters**

<http://tsdcomfort.com/>

**Competitive Information**

FYI Website      FYI>Sales>Competitive Comparisons

**Consultant Liaison Program**

online form available [here](#)

**Contracts**

Wanda Unger	<a href="mailto:wanda.unger@tais.toshiba.com">wanda.unger@tais.toshiba.com</a>	949-583-3786	949-583-3307
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**Client Services**

<i>Steve Geise</i>	Manager, Customer Service	<b>800-234-4TSD</b> x3681	949-583-3327
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Dealer Sales Specialists

<i>Dave Halper</i>	<i>7am – 4pm PT</i> Plus One, Lowe's, Teleco, Edward Jones CT, MA, ME, NH, NJ, Eastern NY, RI, VT, DE, MD, VA, IN, KY, TN, WV, PA	<i>x3171</i>	<i>949-583-3077</i>
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<i>Julie Glidewell</i>	<i>8am - 5pm PT</i>	<i>x3583</i>	<i>949-583-3306</i>
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Licensing Help, FYI Admin, Export  
 AK, AZ, CA, CO, HI, IA, ID, IL, MI, MN, MO, MN, MT, ND, NE, NM, NV, Western NY, OH, OR,  
 SD, TX, UT, WA, WY

*Veronica Ritchey* 8:00am – 4:30pm PT x3682 949-583-3327  
 KS, OK, AR, MS, AL, FL, PR

*Mauve Watson* 6am – 3pm PT x3586 949-583-3327  
 LA, GA, NC, SC

National Account Specialists

*Veronica Ritchey* 8:00am – 4:30pm PT x3682 949-583-3327  
 Value Plus Extended Warranty, State of North Carolina Gov't, Export  
 CT, DE, IN, KY, MA, MD, ME, MI, MO, NH, NJ, NY, OH, PA, RI, VA, VT, WI, WV

*Mauve Watson* 6am – 3pm PT x3586 949-583-3327  
 Barnes & Noble, GSA  
 AK, AL, AR, AZ, CA, CO, FL, GA, HI, IA, ID, KS, LA, MN, MS, MT, NC, ND, NE, NM, NV, OK,  
 OR, PR, SC, SD, TN, TX, UT, WA, WY

**FYI Support**

Julie Glidewell 8am -5pm PT License Generation, FYI Support x3583 949-583-3306

**Financial Services**

Jeff Stavro Director, Financial Services 949-587-6921 949-587-6083

*Shawn Connolly* 949-587-6190 949-587-6083  
 Dealer – AK, AL, AR, AZ, CO, FL, GA, HI, IA, ID, IL, IN, KS, LA, MO, MS, MT, ND, NE, NM, NV, OK, OR, SD,  
 TX, UT, WA, WI, WY

*Rose Steiner* 949-583-3885 949-587-6766  
 Dealer – CA, CT, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, RI, SC, TN, VA, VT, WV

Nat'l Accts – All states

**Government**

Bill Goodwin	Sales Manager	800-535-5039 x 210	
Mauve Watson	CSR	800-234-4873, x3586	949-583-3327

**Marketing**

Nisha Sheth	Marketing Manager	<a href="mailto:nisha.sheth@tais.toshiba.com">nisha.sheth@tais.toshiba.com</a>	949-583-3717
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Marketing Quick Reference Guide	FYI>Marketing> Programs
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Marketing Fax Number	949-583-3439
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Co-Op Hotline	800-321-0721	309-786-0784
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Co-Op Website	<a href="http://www.promotetoshiba.com">www.promotetoshiba.com</a>
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Literature Hotline	<a href="mailto:ann_mcclure@budco.com">ann_mcclure@budco.com</a>	313-957-5697
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Literature Requests	<a href="http://www.toshibafulfillment.com">www.toshibafulfillment.com</a>
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Toshiba Collection	<a href="mailto:tsd.customerservice@nadel.com">tsd.customerservice@nadel.com</a>	310-815-2687
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Connect to Success	<a href="http://www.connect2success.com">www.connect2success.com</a>	800-230-4840	949-260-4190
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Connect to Success Gift Card Acct Info	888-867-8032
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National Yellow Pages Program	<a href="mailto:dkawanami@yppm.com">dkawanami@yppm.com</a>	800-877-8223 x281
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Sponsored Listing Program	<a href="mailto:sponsoredlisting@bedinger.com">sponsoredlisting@bedinger.com</a>	619-233-7550
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Market Share	FYI>Marketing>Market Share
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Public Relations	<a href="mailto:terisawyer@me.com">terisawyer@me.com</a>	949-583-3683
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Microsite & Customization	<a href="mailto:support@marketingresourceservices.com">support@marketingresourceservices.com</a>	FYI>Marketing>Customization
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**Plus One**

Dave Halper	7am – 4pm PT	949-583-3171	949-583-3077
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**Pricing**

FYI>Finance>Pricing>On-Line Price Book

**Sales Applications Desk**

Matt Curtis, Brice Green	<a href="mailto:tsdsalesapp@tais.toshiba.com">tsdsalesapp@tais.toshiba.com</a>	949-583-3354
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**Training**

Keith Barnes  
John Brady  
Myra Brady

Class Registration  
Toshiba Training.com, TTC registration  
Sales Training

949-583-3178  
[john.brady@tais.toshiba.com](mailto:john.brady@tais.toshiba.com)  
949-770-4313

949-206-3526

**Value Plus**

Veronica Ritchey

8:00am- 4:30pm PT

949-583-3682

949-583-3327